

TSE 5000/6000 - FAQ (Frequently Asked Questions)

E-Key

Why does the door not open, even though the button was pressed at the E-key?

If the lock cannot be opened with the E-Key anymore, please check the battery of the E-Key - replace if necessary. In case of particularly well shielded doors, the E-Key must be held directly in front of the lock. It is important to ensure that the E-Key lies with the loop side inside the palm.

Why does the door delayed, although the button on the E-Key has been pressed?

The delayed opening indicates that the battery supply in the cylinder is too weak and the batteries need to be replaced. If during the delay the red LED on the E-Key flash simultaneously, the battery inside the E-Key needs to be replaced, should only the door open delayed, the batteries in the cylinder need to be replaced.

How do you get the E-Key in the programming mode?

If the E-Key has not been programmed yet to any lock or any software, the button on the E-Key must be pressed only once. The green LED flashes three times in quick succession. If an E-Key needs to be programmed, press the button on the E-Key and hold it down, until the green LED flashes 3x consecutively (the LED in the E-Key flashes 1x; after a pause 2 x; after another pause 3 x in a row). Then release the button and proceed in accordance with the specifications of the Keypad or in the software.

Can an E-Key be used in multiple locking systems?

Yes, if the same radio channel used.